

ROBEL Bahnbaumaschinen GmbH

Our handling of your data and your rights

Privacy policy for customers, clients and interested parties in accordance with the EU General Data Protection Regulation (DSGVO)

With the following information, we would like to give you an overview of the processing of your personal data by us and your resulting rights. Which data is processed in detail and how it is used depends largely on the services requested or agreed upon. Therefore, not all statements contained herein may apply to you.

In addition, this privacy policy may be updated from time to time. You can always find the latest version on our website at: www.robels.com/en/

Who is responsible for data processing and who can I contact?

Responsible person according to article 24 ff. DSGVO is the

ROBEL Bahnbaumaschinen GmbH, represented by Dipl.-Ing. Wolfgang R. Fally
Industriestr. 31, D-83395 Freilassing

Tel. +49 (0) 8654 609 0, E-Mail: info@robels.com

You can contact our company data protection officer at:

ROBEL Bahnbaumaschinen GmbH
- Data protection -
E-Mail: datenschutz@robels.com

Type of personal data collected

We process the following personal data that we receive from you as part of our business relationship:

- Company name with legal form and address
- Title and name
- Phone numbers
- Fax numbers
- Email addresses
- Area of activity or position

We process your data for the following purposes and on the following legal basis

We process personal data in accordance with the provisions of the European General Data Protection Regulation (DSGVO) and the Federal Data Protection Act (BDSG):

- For the fulfillment of contractual obligations (Article 6 (1) (b) GDPR)
The processing of data is carried out for execution:
 - o Of our contract
 - o Of ancillary to the contract (e.g., warranty notices or return by manufacturer)

- Due to legal requirements (Article 6 (1) (c) GDPR)

We are subject to various legal obligations that result in data processing. These include in e.g.:

- Tax laws and statutory accounting
- Fulfillment of requests and requirements of supervisory or law enforcement authorities
- Fulfillment of tax control and reporting obligations

In addition, the disclosure of personal data in the context of administrative / judicial action may be required for purposes of gathering evidence, prosecuting or enforcing civil claims.

- In the context of balancing interests (Article 6 (1) (f) GDPR)

If necessary, we process your data in addition to the actual fulfillment of the contract for the protection of legitimate interests of us or third parties. Examples of such cases are:

- Assert legal claims and defense in legal disputes
- Processing in the CRM system
- In the case of existing customers for direct marketing campaigns (e.g. by e-mail or postal mail).

- Based on your consent (Art. 6 para. 1 a DSGVO), such as participation in a video conference organized by us or marketing purposes.
You can object to this use at any time.

Who gets my data?

- Inside our house

Employees for the contact with you and the contractual cooperation (including the fulfillment of pre-contractual measures)

- As part of job processing

Your data may be shared with service providers who work for us as processors, such as the software manufacturer of our CRM program.

All service providers are contractually bound and in particular obliged to treat your data confidentially.

- By outsourcing the production of certain products, you may be supplied directly by the manufacturer, to whom we transmit your data for this purpose.
- Other third parties

A transfer of data to recipients outside of our house takes place only in compliance with the applicable data protection regulations. Recipient of personal data may e.g. be:

- Public bodies and institutions (e.g. financial or law enforcement authorities) in the presence of a legal or regulatory obligation
- Credit and financial service providers (processing payment transactions)
- tax consultant or economic and employment tax auditor (statutory audit)

Is data transmitted to a third country or an international organization?

Your data will only be processed within the European Union and within the European Economic Area (EEA).

How long will my data be stored?

We process and store your personal information as long as it is necessary for the fulfillment of our contractual and legal obligations. If the data is no longer required for the fulfillment of contractual or legal obligations, these are deleted on a regular basis.

Exceptions arise as far as statutory storage requirements are to be fulfilled

- for example, Commercial Code (HGB) and Tax Code (AO) are required. The deadlines for storage and documentation specified there are usually six to ten years
- for the preservation of evidence within the framework of the statutory statute of limitations. According to §§195 ff of the Civil Code (BGB), these limitation periods can be up to 30 years, whereby the regular limitation period is 3 years.
- Possibly further.

If the data processing takes place in the legitimate interest of us or a third party, the personal data will be deleted as soon as this interest no longer exists. The mentioned exceptions apply here.

Which data protection rights do I have?

They have the right to information under Article 15 of the GDPR, the right of correction under Article 16 GDPR, the right to cancellation under Article 17 GDPR, the right to restriction of processing under Article 18 GDPR, the right to object under Article 21 GDPR and the Right to data portability under Article 20 GDPR. The right to information and the right to erase may be subject to restrictions under §§ 34 and 35 BDSG. In addition, there is a right of appeal to a competent data protection supervisory authority (Article 77 DSGVO i.V.m. § 19 BDSG). The supervisory authority responsible for us is:

- Bavarian State Office for Data Protection Supervision in Ansbach

Is there a duty to provide data?

Under the terms of the contract, you must provide the personal information necessary to initiate, conduct and terminate the contract and to perform the related contractual obligations or we are required to collect it by law. Without this information we will generally not be able to conclude or execute the contract with you.

Information about your right of objection under Article 21 General Data Protection Regulation (GDPR)

Case-specific right of objection

You have the right, for reasons of your own particular situation, to object at any time to the processing of personal data relating to you pursuant to Article 6 (1) (f) GDPR (data processing based on a balance of interests); this also applies to a profiling based on this provision within the meaning of Article 4 No. 4 GDPR.

If you object, we will no longer process your personal information unless we can demonstrate compelling legitimate grounds for processing that outweigh your interests, rights and freedoms, or the processing is for the purpose of enforcing, pursuing or defending legal claims.

Recipient of a contradiction

The objection can be form-free with the subject "objection" stating your name, address and date of birth and should be addressed to:

ROBEL Bahnbaumaschinen GmbH, Industriestr. 31, D-83395 Freilassing